

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 532385 |
| <015> | Study Area Name | MONROE TELEPHONE CO. |
| <020> | Program Year | 2017 |
| <030> | Contact Name: Person USAC should contact with questions about this data | Donna Dillard |
| <035> | Contact Telephone Number: Number of the person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address: Email of the person identified in data line <030> | donna@monroetel.com |
| | Form Type | 54.422 |

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
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| <010> | Study Area Code | 532385 |
| <015> | Study Area Name | MONROE TELEPHONE CO. |
| <020> | Program Year | 2017 |
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| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

<110> Has your company received its ETC certification from the FCC? (yes / no) ☐ ☐

If your answer to Line <110> is yes, do you have an existing § 54.202(a) "5

<111> year plan" filed with the FCC? (yes / no) ☐ ☐

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

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Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

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(200) Service Outage Reporting (Voice)

Data Collection Form

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|-------|--------------|------|
| <020> | Program Year | 2017 |
|-------|--------------|------|

| | | |
|-------|---|---------------|
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
|-------|---|---------------|

| | | |
|-------|---|-----------------|
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
|-------|---|-----------------|

<039> Contact Email Address - Email Address of person identified in data line <030> donna@monroetel.com

<210> For the prior calendar year, were there any reportable voice service outages?

<220> <a> <b1> <b2> <b3> <b4> <c1> <c2> <d> <e> <f> <g> <h>

[illegible]

**(300) Unfulfilled Service Request
Data Collection Form**

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| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

<300> Unfulfilled service request (voice)

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No.: 3060-0986/OMB Control No.: 3060-0819
July 2013

<010> Study Area Code 532385

<015> Study Area Name MONROE TELEPHONE CO.

<020> Program Year 2017

<030> Contact Name - Person USAC should contact regarding this data Donna Dillard

<035> Contact Telephone Number - Number of person identified in data line
<030> 5418475135 ext.

<039> Contact Email Address - Email Address of person identified in data line
<030> donna@monroetel.com

<400> Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.

<410> Complaints per 1000 customers for fixed voice

<420> Complaints per 1000 customers for mobile voice

<430> Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.

<440> Complaints per 1000 customers for fixed broadband

<450> Complaints per 1000 customers for mobile broadband

(500) Compliance With Service Quality Standards and Consumer Protection Rules

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| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |
| <500> | Certify compliance with applicable service quality standards and consumer protection rules | |

<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance

| | |
|---|--|
| (600) Functionality in Emergency Situations Data Collection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|---|--|

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|---|----------------------|
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| <015> Study Area Name | MONROE TELEPHONE CO. |
| <020> Program Year | 2017 |
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| <035> Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |
| <600> Certify compliance regarding ability to function in emergency situations | / |
| <610> Descriptive document for Functionality in Emergency Situations | |

**(700) Price Offerings including Voice Rate Data
Data Collection Form**

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| <020> | Program Year | 2017 |
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<030> Contact Name - Person USAC should contact regarding this data Donna Dillard

| | | |
|-------|---|-----------------|
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
|-------|---|-----------------|

| | | |
|-------|---|---------------------|
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |
|-------|---|---------------------|

| | |
|---|----------|
| <701> Residential Local Service Charge Effective Date | 1/1/2016 |
|---|----------|

<702> Single State-wide Residential Local Service Charge

[illegible]

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| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

[illegible]

| | |
|---------------------------|---|
| (800) Operating Companies | FCC Form 481 |
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| | July 2013 |

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| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |
| <810> | Reporting Carrier | Monroe Telephone Company |
| <811> | Holding Company | |
| <812> | Operating Company | Monroe Telephone Company |

[illegible]

| | |
|--|--|
| (900) Tribal Lands Reporting Data Collection Form | FCC Form 481 OMB Control No. 3060-0986 / OMB Control No. 3060-0819 July 2013 |
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| <030> Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

<900> Does the filing entity offer tribal land services? (Y/N)

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

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| Select Yes or No or Not Applicable |
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**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

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| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

<1000> Voice services rate comparability certification

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> - Broadband comparability certification

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

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| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481

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 July 2013

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| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

2017 FCC 481 -(1210).pdf, 2017 FCC 481 (1210)2.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP www.monroetel.com

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

(2000) Price Cap Carrier Additional Documentation**Data Collection Form**

Including Rate-of-Return Carriers affiliated with Price Cap, Local Exchange Carriers

FCC Form 481

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| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support
- <2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support
- <2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 1 or Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing
Required Information

Name of Attached Document Listing
Required Information

(2000) Price Cap Carrier Additional Documentation (Continued)**Data Collection Form**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers.

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Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing
Required Information

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

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| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3009) Carrier certifies to 54.313(f)(1)(iii)

(3010A) Milestone Certification (47 CFR § 54.313(f)(1)(ii))

(3010B) Please Provide Attachment

Name of Attached Document Listing Required Information

(3012A) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

(3012B) Please Provide Attachment

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))

(Yes/No)

☐ ☐

(3014) If yes, does your company file the RUS annual report

(Yes/No)

☐ ☐

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

☐

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

☐

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited?

(Yes/No)

☐ ☐

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

☐

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☐

(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.

☐

If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

☐

(3023) Underlying information subjected to a review by an independent certified public accountant

☐

(3024) Underlying information subjected to an officer certification.

☐

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☐

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)

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| <039> Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

| | | |
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| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5414475115 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

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| Certification - Reporting Carrier | FCC Form 481 |
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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

| | |
|---|---|
| Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients | |
| I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. | |
| Name of Reporting Carrier: MONROE TELEPHONE CO. | |
| Signature of Authorized Officer: CERTIFIED ONLINE | Date 06/28/2016 |
| Printed name of Authorized Officer: DONNA DILLARD | |
| Title or position of Authorized Officer: SECRETARY-TREASURER | |
| Telephone number of Authorized Officer: 5418475135 ext. | |
| Study Area Code of Reporting Carrier: 532385 | Filing Due Date for this form: 07/01/2016 |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. | |

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July 2013

| | | |
|-------|--|----------------------|
| <010> | Study Area Code | 532385 |
| <015> | Study Area Name | MONROE TELEPHONE CO. |
| <020> | Program Year | 2017 |
| <030> | Contact Name: Person USAC should contact with questions about this data | Donna Dillard |
| <035> | Contact Telephone Number: Number of the person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address: Email of the person identified in data line <030> | donna@monroetel.com |
| | Form Type | 54.313 |

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 532385 |
| <015> | Study Area Name | MONROE TELEPHONE CO. |
| <020> | Program Year | 2017 |
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

<110> Has your company received its ETC certification from the FCC? (yes / no) ☐ ☒

If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? (yes / no) ☐ ☐

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

532385OR112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets

<114> Report how much universal service (USF) support was received

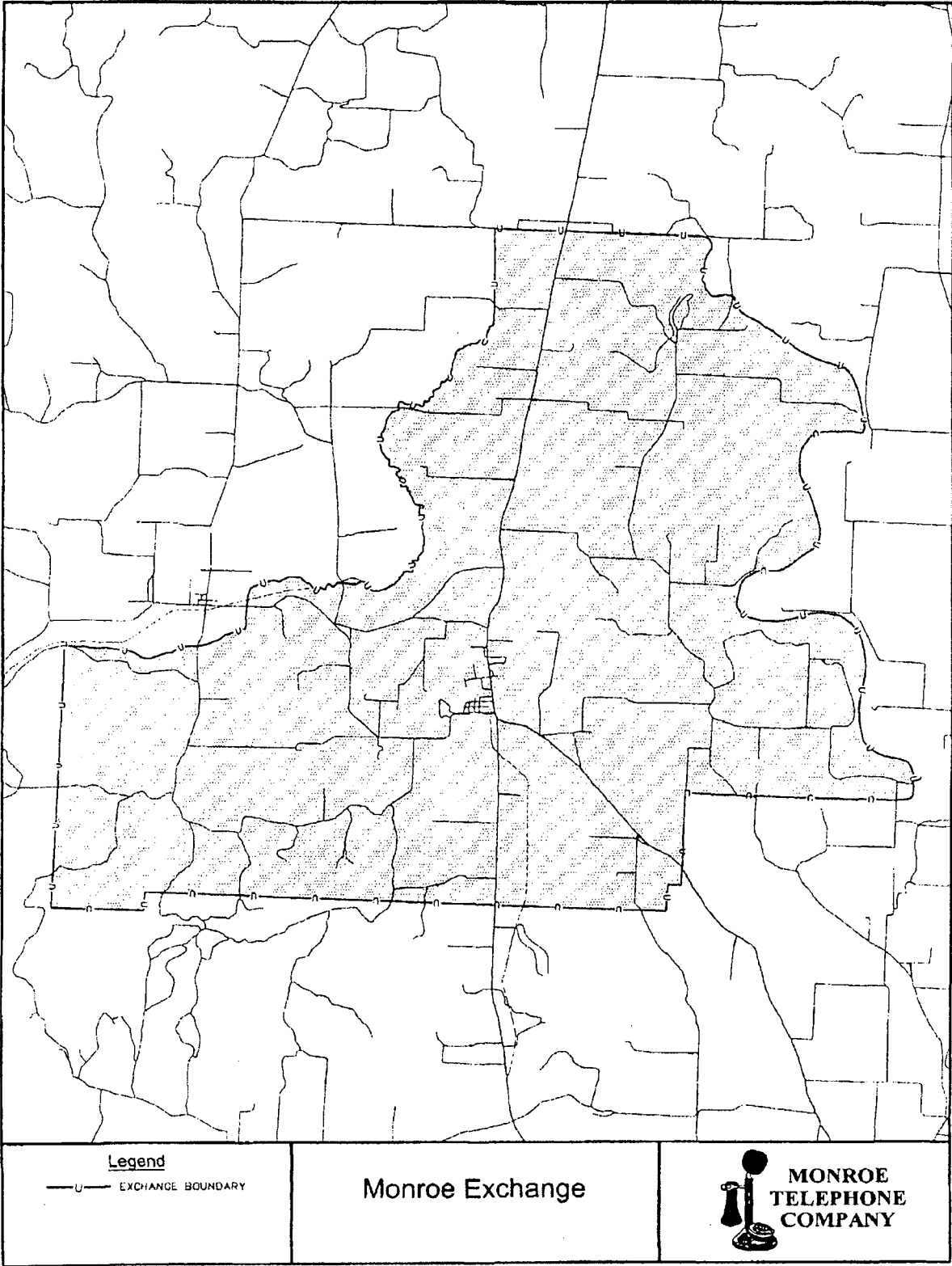
<115> How much (USF) was used to improve service quality and how support was used to improve service quality

<116> How much (USF) was used to improve service coverage and how support was used to improve service coverage

<117> How much (USF) was used to improve service capacity and how support was used to improve service capacity

<118> Provide an explanation of network improvement targets not met in the prior calendar year.

| |
|-----|
| Yes |
| Yes |
| Yes |
| Yes |
| Yes |
| Yes |



In accordance with 47 CFR § 54.313 Annual reporting requirements or high-cost recipients (1) A progress report on its five-year service quality improvement plan pursuant to § 54.202(a), including maps detailing its progress towards meeting its plan targets, and explanation of how much universal service support was received and how it was used to improve service quality, coverage or capacity, and an explanation regarding any network improvement targets that have not been fulfilled in the prior calendar year. The information shall be submitted at the wire center level or census block as appropriate.

The following information is for MONROE TELEPHONE COMPANY regarding the universal service support received and how it was used:

For January through May 2015, Monroe Telephone Company received \$ 259,588 of high cost support received in the forms of HCL, ICLS, and ICC.

The high cost support received through May 2015 was used to maintain, upgrade, and improve the Company's network, necessary operating expenses, and debt service obligations for RUS loans obtained by the company to invest in infrastructure and related equipment required to provide high quality voice and broadband service throughout its service area.

Specifically, of the USF received thus far in 2015, \$ 14,474 was used for capital expenditures, improving broadband services for (2) residential customers through completion of FTTH, which was previously copper. The company is still in the process of working toward Year 1 (2015) of the 5 Year Plan and submitted 7.1.2014.

For June through December 2015, Monroe Telephone Company received \$ 341,524 of high cost support received in the forms of HCL, ICLS, and ICC. The high cost support was used to maintain, upgrade and to continue to improve the Company's network, necessary operating expenses, and debt service obligations for RUS loans, to extend and improve their Broadband services throughout their service area.

Monroe Telephone Company

| | |
|-----------------|--------------------------|
| State | Oregon |
| SPIN | 143002626 |
| SAC | 532385 |
| Study Area Name | Monroe Telephone Company |

High Cost Support Received:
January 1, 2015-May 31, 2015

HCL: \$ 82,853
ICLS: \$ 95,950
ICC: \$ 80,785

TOTAL: \$ 259,588

High Cost Support Received:
January 1, 2015-December 31, 2015

HCL: \$ 205,952
ICLS: \$ 185,718
ICC: \$ 209,442

TOTAL: \$ 601,112

Use of High Cost Funds Received:
January 1, 2015-May 31, 2015

RUS Debt Service Pays (P&I) \$ (211,299)

Capital Expenditures \$ (14,474)

Operating Expenses \$ (33,815)

Use of High Cost Funds Received:
June 1, 2015-December 31, 2015

RUS Debt Service Pays (P&I) \$ (509,779)

Capital Expenditures \$ (52,906)

Operating Expenses \$ (38,427)

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
|-------|-----------------|--------|
| <010> | Study Area Code | 532385 |
|-------|-----------------|--------|

| | | |
|-------|-----------------|----------------------|
| <015> | Study Area Name | MONROE TELEPHONE CO. |
|-------|-----------------|----------------------|

| | | |
|-------|--------------|------|
| <020> | Program Year | 2017 |
|-------|--------------|------|

| | | |
|-------|---|---------------|
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
|-------|---|---------------|

| | | |
|-------|---|-----------------|
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
|-------|---|-----------------|

<039> Contact Email Address - Email Address of person identified in data line <030> donna@monroetel.com

<210> For the prior calendar year, were there any reportable voice service outages?

No

<220> <a> <b1> <b2> <b3> <b4> <c1> <c2> <d> <e> <f> <g> <h>

[illegible]

**(300) Unfulfilled Service Request
Data Collection Form:**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 532385 |
| <015> | Study Area Name | MONROE TELEPHONE CO. |
| <020> | Program Year | 2017 |
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

0

<330> Detail on attempts (broadband)

Name of Attached Document

| | |
|--|--|
| (400) Number of Complaints per 1,000 customers Data Collection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|--|--|

| | | |
|-------|--|----------------------|
| <010> | Study Area Code | 532385 |
| <015> | Study Area Name | MONROE TELEPHONE CO. |
| <020> | Program Year | 2017 |
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5416475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |
| <400> | Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. <div>Offered only fixed voice</div> | |
| <410> | Complaints per 1000 customers for fixed voice | 0.0 |
| <420> | Complaints per 1000 customers for mobile voice | |
| <430> | Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. <div>Offered only fixed broadband</div> | |
| <440> | Complaints per 1000 customers for fixed broadband | 0.0 |
| <450> | Complaints per 1000 customers for mobile broadband | |

(500) Compliance With Service Quality Standards and Consumer Protection Rules

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
|-------|--|----------------------|
| <010> | Study Area Code | 512385 |
| <015> | Study Area Name | MONROE TELEPHONE CO. |
| <020> | Program Year | 2017 |
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475115 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |
| <500> | Certify compliance with applicable service quality standards and consumer protection rules | Yes |

2017 FCC 481 - (510) .pdf

<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance

There were no requests for service from potential customers within the recipient's Service areas that were unfulfilled during the prior calendar year 2015.

Monroe Telephone Company attempted to provide service to those potential customers by: n/a

The number of complaints per 1000 connections in 2015 was 0.

Satisfaction of Consumer Protection and Service Quality Standards

Consumer Protection

MONROE TELEPHONE COMPANY complies with the requirements of 47 CFT Part 64 Subpart U, Customer Proprietary Networks Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Voice

MONROE TELEPHONE COMPANY complies with the service standards of the State of Oregon as promulgated in the Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities.

Broadband

MONROE TELEPHONE COMPANY follows the service standards noted in NECA Tariff #5 and is committed to providing the highest quality service to its broadband customers.

| | |
|---|--|
| (600) Functionality in Emergency Situations Data Collection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|---|--|

| | | |
|-------|---|--------------------------|
| <010> | Study Area Code | 532385 |
| <015> | Study Area Name | MONROE TELEPHONE CO |
| <020> | Program Year | 2017 |
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |
| <600> | Certify compliance regarding ability to function in emergency situations | Yes |
| <610> | Descriptive document for Functionality in Emergency Situations | 2017 FCC 481 - (610).pdf |

Back-up Power:

MONROE TELEPHONE COMPANY has the following back-up power capabilities:

Switches – stand alone

Switch Site: 1

Emergency power includes the following:

Battery Power: 12 hours

Propane Generator: 500 gallons/5 days

Subscriber carrier locations DLC:

| Sites w/batteries | Hours of Battery reserve time |
|----------------------|-------------------------------|
| Old River Road | 8 |
| Dawson Road | 8 |
| Stow Pit Road | 8 |
| McFarland Road | 8 |
| Schultz Road | 8 |
| East Ingram Isl Road | 8 |
| Coon Road | 8 |
| Cherry Ck Road | 8 |
| Bellfountain Road | 8 |
| Territorial Hwy | 8 |

Network Interface Devices (NIDS)

MONROE TELEPHONE COMPANY has 760 customers with metallic (copper) connections to the Central Office and there NIDs are powered from the Central Office.

MONROE TELEPHONE COMPANY has 2 customers with non-metallic (fiber optic) connections to the Central Office. These customers' NIDS are battery powered in case of emergency. The batteries are rated to last 8 hours with no use and 4 hours with constant use.

Ability to reroute traffic/data around damaged facilities:

MONROE TELEPHONE COMPANY has a limited ability to reroute traffic based on conditions.

Capability to manage traffic spikes resulting from emergency situations:

MONROE TELEPHONE COMPANY has 760 customers and a TDM digital switch with load control which can give priority to emergency calls. It is virtually unlimited for simultaneous call switching. Monroe customers has access to 169 trunks to the outside, thereby enabling 169 simultaneous calls. Monroe Telephone Company takes no responsibility for the capabilities of inter connected networks to manage traffic spikes resulting from emergency situations.

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 532385 |
| <015> | Study Area Name | MONROE TELEPHONE CO. |
| <020> | Program Year | 2017 |
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

<701> Residential Local Service Charge Effective Date

1/1/2016

<702> Single State-wide Residential Local Service Charge

11.89

[illegible]

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 532385 |
| <015> | Study Area Name | MONROE TELEPHONE CO. |
| <020> | Program Year | 2017 |
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

[illegible]

(800) Operating Companies
Data Collection Form
FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

| | | |
|-------|---|--------------------------|
| <010> | Study Area Code | 532385 |
| <015> | Study Area Name | MONROE TELEPHONE CO. |
| <020> | Program Year | 2017 |
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |
| <810> | Reporting Carrier | Monroe Telephone Company |
| <811> | Holding Company | Not Applicable |
| <812> | Operating Company | Monroe Telephone Company |

[illegible]

| | |
|--|--|
| (900) Tribal Lands Reporting Data Collection Form | FCC Form 481 OMB Control No. 3060-0986 / OMB Control No. 3060-0819 July 2013 |
|--|--|

| | |
|---|----------------------|
| <010> Study Area Code | 532385 |
| <015> Study Area Name | MONROE TELEPHONE CO. |
| <020> Program Year | 2017 |
| <030> Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

| Select Yes or No or Not Applicable |
|--|
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 532385 |
| <015> | Study Area Name | MONROE TELEPHONE CO. |
| <020> | Program Year | 2017 |
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance 2017 FCC 481 (1010).pdf

Name of Attached Document

<1020> Broadband comparability certification Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

532385OR1010.pdf

LOCAL SERVICE

RESIDENTIAL SERVICE

MONROE TELEPHONE COMPANY is a quality telecommunications service provider who provides Basic and enhanced services at reasonable rates within its service territory. Basis services are offered at the following rates:

Monthly Service Charge Range:

| | |
|--------------------------------|----------|
| Single Party Residence Line | \$ 11.69 |
| Single Party Business Line | \$ 16.99 |
| Federal Subscriber Line Charge | \$ 6.50 |

*single line (includes voice grade, local, interexchange, and operating access.)

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 532385 |
| <015> | Study Area Name | MONROE TELEPHONE CO. |
| <020> | Program Year | 2017 |
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 532385 |
| <015> | Study Area Name | MONROE TELEPHONE CO. |
| <020> | Program Year | 2017 |
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☐
- <1222> Details on the number of minutes provided as part of the plan, ☐
- <1223> Additional charges for toll calls, and rates for each such plan. ☐

Terms and Conditions for Lifeline Customers

MONROE TELEPHONE COMPANY is a quality telecommunications service provider who provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:

Monthly Service Charge Range

| | |
|--------------------------------|----------|
| Single Party Residence Line | \$ 11.69 |
| Single Party Business Line | \$ 16.99 |
| Federal Subscriber Line Charge | \$ 6.50 |

*single line (includes voice grade, local, interexchange, and operating access)

Directory Assistance

*Monthly allowance of three (3) Directory Assistance calls per line for local and/or Intrastate calls. You may request two (2) listings per call. Each additional directory listing call is 85 cents.

Touch-tone Service

*(Touch-tone Service is provided as part of the local service rate.)

Toll Blocking

*(Available at no charge for low-income customers that qualify.)

Emergency 9-1-1 Services

*(Surcharges for 9-1-1 services area assessed according to government assessments.)

Lifeline subscribers receive the same residential service as a regular subscriber, but at a reduced monthly recurring rate. Thus, lifeline subscribers have an unlimited number of local calling minutes. As for toll, lifeline subscribers, similar to every Monroe subscriber, are free to choose their own usage plans through IXC's that serve Monroe.

PUC ORDER NO. 6

ORIGINAL SHEET NO.301(A)

FOR RECEIPT STAMP

LOCAL SERVICE

OREGON TELEPHONE ASSISTANCE PROGRAM (LIFELINE OR OTAP)
AND LINK UP PROGRAMOREGON TELEPHONE ASSISTANCE PROGRAM (LIFELINE OR OTAP)

Lifeline provides for a discount against the recurring monthly rate for the provision of local residential service for certain low income customers. Lifeline, and Link Up are joint State and Federal Programs pursuant to 47 C.F.R. Subpart E, §54. In order to be eligible for Lifeline, subscribers must meet the requirements for the Oregon Telephone Assistance program as defined in OAR 860-033-0030.

Lifeline subscribers may subscribe to toll blocking at no extra charge. Toll blocking is a service provided that allows OTAP recipients to elect not to allow the completion of outgoing toll calls from their telecommunications circuit (OAR 86-033-0005(9)). Lifeline subscribers who subscribe to toll blocking will not be required to pay service deposits in order to initiate service.

Lifeline subscribers will not be disconnected for non-payment of toll charges, regardless of whether toll blocking is activated on their service. Partial payments received from Lifeline subscribers will be first applied to local service and then to toll charges.

Lifeline will not be furnished with Foreign Exchange service.

The following services are included in Lifeline:

- Single party, voice grade access to the Public Switched Network
- Access to emergency services
- Access to operator services
- Access to interexchange services, unless toll blocking is chosen
- Access to directory assistance
- Toll Blocking

The discount will begin with the date the company receives a valid application form the customer or when new service is established for a qualifying customer. The discount will be prorated from the effective date of the customer's application. The discount is applicable only to one access line at a residential customer's principal residence.

ADVICE NO. 44

ISSUED December 1997

ISSUED BY Monroe Telephone Company

EFFECTIVE January 1, 1998

TITLE

PRESIDENT



532385OR1210A.pdf

(2000) Price Cap Carrier Additional Documentation**Data Collection Form**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | |
|---|----------------------|
| <010> Study Area Code | 532385 |
| <015> Study Area Name | MONROE TELEPHONE CO. |
| <020> Program Year | 2017 |
| <030> Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support
- <2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support
- <2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 1 or Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing
Required Information

Name of Attached Document Listing
Required Information

(2000) Price Cap Carrier Additional Documentation (Continued)

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers.

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing
Required Information

cap carrier used for capital expenditures in 2015.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 532385 |
| <015> | Study Area Name | MONROE TELEPHONE CO. |
| <020> | Program Year | 2017 |
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009) Progress Report on 5 Year Plan
Carrier certifies to 54.313(f)(1)(iii)

Yes - Attach Certification

(3010A) Milestone Certification {47 CFR § 54.313(f)(1)(i)}

532385OR3010A.pdf

(3010B) Please Provide Attachment

Name of Attached Document Listing Required
Information

(3012A) Community Anchor Institutions {47 CFR §
54.313(f)(1)(ii)}

Yes - Attach New Community Anchors

532385OR3012B.pdf

(3012B) Please Provide Attachment

Name of Attached Document Listing Required
Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR
§ 54.313(f)(2)}

(Yes/No)

☒ ☐

(3014) If yes, does your company file the RUS annual report

(Yes/No)

☒ ☐

Please check these boxes to confirm that the
attached PDF, on line 3017, contains the required
information pursuant to § 54.313(f)(2) compliance
requires:

(3015) Electronic copy of their annual RUS reports
(Operating Report for Telecommunications
Borrowers)

☒

(3016) Document(s) with Balance Sheet, Income Statement
and Statement of Cash Flows

☒

(3017) If the response is yes on line 3014, attach your
company's RUS annual report and all required
documentation

Name of Attached Document Listing Required
Information

2017 FCC 481 Financials (3017).pdf

(3018) If the response is no on line 3014, is your company
audited?

(Yes/No)

☐ ☐

If the response is yes on line 3018, please check the
boxes below to confirm your submission on line
3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or
(2) a financial report in a format comparable to RUS
Operating Report for Telecommunications Borrowers

☐

(3020) Document(s) for Balance Sheet, Income Statement
and Statement of Cash Flows

☐

(3021) Management letter and/or audit opinion issued by
the independent certified public accountant that
performed the company's financial audit.

☐

If the response is no on line 3018, please check the
boxes below to confirm your submission on line
3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been
subject to review by an independent certified public
accountant; or 2) a financial report in a format
comparable to RUS Operating Report for
Telecommunications Borrowers

☐

(3023) Underlying information subjected to a review by an
independent certified public accountant

☐

(3024) Underlying information subjected to an officer
certification.

☐

(3025) Document(s) for Balance Sheet, Income Statement
and Statement of Cash Flows

☐

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required
Information

| | |
|---|---|
| USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS | <i>This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.</i> BORROWER NAME Monroe Telephone Company (Prepared with Audited Data) |
|---|---|

| | | |
|--|---------------------------------|--------------------------------|
| INSTRUCTIONS —Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only. | PERIOD ENDING December, 2015 | BORROWER DESIGNATION OR0537 |
|--|---------------------------------|--------------------------------|

CERTIFICATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.

DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII
 (Check one of the following)

| | |
|---|---|
| <input checked="" type="checkbox"/> All of the obligations under the RUS loan documents have been fulfilled in all material respects. | <input type="checkbox"/> There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report |
|---|---|

_____ John Dillard _____ 3/18/2016 _____
 DATE

PART A. BALANCE SHEET

| ASSETS | BALANCE PRIOR YEAR | BALANCE END OF PERIOD | LIABILITIES AND STOCKHOLDERS' EQUITY | BALANCE PRIOR YEAR | BALANCE END OF PERIOD |
|--|-----------------------|--------------------------|--|-----------------------|--------------------------|
| CURRENT ASSETS | | | CURRENT LIABILITIES | | |
| 1. Cash and Equivalents | 156,043 | 74,896 | 25. Accounts Payable | 60,229 | 35,369 |
| 2. Cash-RUS Construction Fund | 8 | 8 | 26. Notes Payable | | |
| 3. Affiliates: | | | 27. Advance Billings and Payments | | |
| a. Telecom, Accounts Receivable | | | 28. Customer Deposits | | |
| b. Other Accounts Receivable | | | 29. Current Mat. L/T Debt | 425,077 | 451,513 |
| c. Notes Receivable | | | 30. Current Mat. L/T Debt-Rur. Dev. | | |
| 4. Non-Affiliates: | | | 31. Current Mat.-Capital Leases | | |
| a. Telecom, Accounts Receivable | 13,684 | 18,958 | 32. Income Taxes Accrued | | |
| b. Other Accounts Receivable | 100,537 | 102,687 | 33. Other Taxes Accrued | | |
| c. Notes Receivable | | | 34. Other Current Liabilities | 51,242 | 17,833 |
| 5. Interest and Dividends Receivable | | | 35. Total Current Liabilities (25 thru 34) | 536,548 | 504,715 |
| 6. Material-Regulated | 15,062 | 15,282 | LONG-TERM DEBT | | |
| 7. Material-Nonregulated | | | 36. Funded Debt-RUS Notes | 592,360 | 1,470,257 |
| 8. Prepayments | 10,570 | 36,955 | 37. Funded Debt-RTB Notes | 212,004 | 131,832 |
| 9. Other Current Assets | | | 38. Funded Debt-FFB Notes | | |
| 10. Total Current Assets (1 Thru 9) | 295,904 | 248,786 | 39. Funded Debt-Other | 1,193,199 | |
| NONCURRENT ASSETS | | | 40. Funded Debt-Rural Develop. Loan | | |
| 1. Investment in Affiliated Companies | | | 41. Premium (Discount) on L/T Debt | | |
| a. Rural Development | 0 | | 42. Reacquired Debt | | |
| b. Nonrural Development | | | 43. Obligations Under Capital Lease | | |
| 2. Other Investments | | | 44. Adv. From Affiliated Companies | | |
| a. Rural Development | | | 45. Other Long-Term Debt | 9,926 | 3,000 |
| b. Nonrural Development | 47,212 | 41,212 | 46. Total Long-Term Debt (36 thru 45) | 2,007,489 | 1,605,089 |
| 3. Nonregulated Investments | 383,336 | 320,423 | OTHER LIAB. & DEF. CREDITS | | |
| 4. Other Noncurrent Assets | 68,200 | 151,109 | 47. Other Long-Term Liabilities | | 139,909 |
| 5. Deferred Charges | 116,594 | 106,878 | 48. Other Deferred Credits | 3,392,915 | 3,321,931 |
| 6. Jurisdictional Differences | | | 49. Other Jurisdictional Differences | | |
| 7. Total Noncurrent Assets (11 thru 16) | 615,342 | 619,622 | 50. Total Other Liabilities and Deferred Credits (47 thru 49) | 3,392,915 | 3,461,840 |
| PLANT, PROPERTY, AND EQUIPMENT | | | EQUITY | | |
| 8. Telecom, Plant-in-Service | 12,049,744 | 12,371,634 | 51. Cap. Stock Outstand. & Subscribed | 18,699 | 18,699 |
| 9. Property Held for Future Use | | | 52. Additional Paid-in-Capital | | |
| 10. Plant Under Construction | 250,291 | 0 | 53. Treasury Stock | | |
| 11. Plant Adj., Nonop. Plant & Goodwill | | | 54. Membership and Cap. Certificates | | |
| 12. Less Accumulated Depreciation | 6,155,462 | 6,499,394 | 55. Other Capital | | |
| 13. Net Plant (18 thru 21 less 22) | 6,144,573 | 5,872,240 | 56. Patronage Capital Credits | | |
| 14. TOTAL ASSETS (10+17+23) | | | 57. Retained Earnings or Margins | 1,100,168 | 1,150,305 |
| | | | 58. Total Equity (51 thru 57) | 1,118,867 | 1,169,004 |
| | | | 59. TOTAL LIABILITIES AND EQUITY (35+46+50+58) | 7,055,819 | 6,740,648 |
| | 7,055,819 | 6,740,648 | | | |

Total Equity = 17.34% % of Total Assets

| | | | |
|---|--|----------------------|-----------|
| USDA-RUS | | BORROWER DESIGNATION | |
| OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS | | OR0537 | |
| | | PERIOD ENDING | |
| INSTRUCTIONS- See RUS Bulletin 1744-2 | | December, 2015 | |
| PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS | | | |
| ITEM | | PRIOR YEAR | THIS YEAR |
| 1. Local Network Services Revenues | | 167,202 | 168,693 |
| 2. Network Access Services Revenues | | 1,417,926 | 1,398,727 |
| 3. Long Distance Network Services Revenues | | | |
| 4. Carrier Billing and Collection Revenues | | 98,750 | 90,958 |
| 5. Miscellaneous Revenues | | 373,545 | 461,722 |
| 6. Uncollectible Revenues | | 0 | 0 |
| 7. Net Operating Revenues (1 thru 5 less 6) | | 2,057,423 | 2,120,100 |
| 8. Plant Specific Operations Expense | | 767,830 | 688,550 |
| 9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization) | | 24,157 | 31,296 |
| 10. Depreciation Expense | | 351,734 | 208,755 |
| 11. Amortization Expense | | | |
| 12. Customer Operations Expense | | 158,740 | 147,009 |
| 13. Corporate Operations Expense | | 416,348 | 475,096 |
| 14. Total Operating Expenses (8 thru 13) | | 1,718,809 | 1,550,706 |
| 15. Operating Income or Margins (7 less 14) | | 338,614 | 569,394 |
| 16. Other Operating Income and Expenses | | | |
| 17. State and Local Taxes | | 19,500 | 24,400 |
| 18. Federal Income Taxes | | 65,497 | 81,100 |
| 19. Other Taxes | | 77,156 | 77,558 |
| 20. Total Operating Taxes (17+18+19) | | 162,153 | 183,058 |
| 21. Net Operating Income or Margins (15+16-20) | | 176,461 | 386,336 |
| 22. Interest on Funded Debt | | 106,898 | 89,943 |
| 23. Interest Expense - Capital Leases | | | |
| 24. Other Interest Expense | | | |
| 25. Allowance for Funds Used During Construction | | | |
| 26. Total Fixed Charges (22+23+24-25) | | 106,898 | 89,943 |
| 27. Nonoperating Net Income | | 153,025 | 91,687 |
| 28. Extraordinary Items | | | |
| 29. Jurisdictional Differences | | | |
| 30. Nonregulated Net Income | | (223,007) | (312,943) |
| 31. Total Net Income or Margins (21+27+28+29+30-26) | | (419) | 75,137 |
| 32. Total Taxes Based on Income | | | |
| 33. Retained Earnings or Margins Beginning-of-Year | | 1,100,587 | 1,100,168 |
| 34. Miscellaneous Credits Year-to-Date | | | |
| 35. Dividends Declared (Common) | | | 0 |
| 36. Dividends Declared (Preferred) | | | |
| 37. Other Debits Year-to-Date | | | 25,000 |
| 38. Transfers to Patronage Capital | | | |
| 39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)] | | 1,100,168 | 1,150,305 |
| 40. Patronage Capital Beginning-of-Year | | | |
| 41. Transfers to Patronage Capital | | | |
| 42. Patronage Capital Credits Retired | | | |
| 43. Patronage Capital End-of-Year (40+41-42) | | 0 | 0 |
| 44. Annual Debt Service Payments | | 521,862 | 529,166 |
| 45. Cash Ratio [(14+20-10-11) / 7] | | 0.7433 | 0.7193 |
| 46. Operating Accrual Ratio [(14+20+26) / 7] | | 0.9662 | 0.8602 |
| 47. TIER [(31+26) / 26] | | 0.9961 | 1.8354 |
| 48. DSCR [(31+26+10+11) / 44] | | 0.8780 | 0.7065 |

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION

OR0537

PERIOD ENDED

December, 2015

Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

| EXCHANGE | 1. RATES | | 2. SUBSCRIBERS (ACCESS LINES) | | | 3. ROUTE MILES | |
|---|------------|------------|-------------------------------|--------------------|--------------|-----------------------------------|--------------|
| | B-1 (a) | R-1 (b) | BUSINESS (a) | RESIDENTIAL (b) | TOTAL (c) | TOTAL (including fiber) (a) | FIBER (b) |
| Monroe | 16.99 | 11.69 | 140 | 643 | 783 | 70.15 | 27.24 |
| MobileWireless | | | | | 0 | | |
| Route Mileage Outside Exchange Area | | | | | | 0.00 | 0.00 |
| Total | | | 140 | 643 | 783 | 70.15 | 27.24 |
| No. Exchanges | 1 | | | | | | |

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION

OR0537

PERIOD ENDED

December, 2015

Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

4. BROADBAND SERVICE

Details on Least Expensive Broadband Service

| EXCHANGE | No. Access Lines with BB available (a) | No Of Broadband Subscribers (b) | Number Of Subscribers (c) | Advertised Download Rate (Kbps) (d) | Advertised Upload Rate (Kbps) (e) | Price Per Month (f) | Standalone/Pckg (f) | Type Of Technology (g) |
|----------|---|---------------------------------------|---------------------------------|--|--|------------------------|------------------------|------------------------------|
| Monroe | 783 | 572 | 300 | 768 | 1,500 | 34.95 | StandAlone | DSL |
| Total | 783 | 572 | | | | | | |

| | | | | | |
|---|-------------------------|---|---|--------------------------------------|--------------------|
| USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS | | | BORROWER DESIGNATION OR0537 PERIOD ENDING December, 2015 | | |
| INSTRUCTIONS- See RUS Bulletin 1744-2 | | | | | |
| PART D. SYSTEM DATA | | | | | |
| 1. No. Plant Employees | 2. No. Other Employees | 3. Square Miles Served | 4. Access Lines per Square Mile | 5. Subscribers per Route Mile | |
| 4 | 6 | 50 | 15.66 | 11.16 | |
| PART E. TOLL DATA | | | | | |
| 1. Study Area ID Code(s) a. 532385 b. _____ c. _____ d. _____ e. _____ f. _____ g. _____ h. _____ i. _____ j. _____ | | 2. Types of Toll Settlements (Check one) <div style="display: flex; justify-content: space-between;"> <div> Interstate: <input type="checkbox"/> Average Schedule Intrastate: <input type="checkbox"/> Average Schedule </div> <div> <input checked="" type="checkbox"/> Cost Basis <input checked="" type="checkbox"/> Cost Basis </div> </div> | | | |
| PART F. FUNDS INVESTED IN PLANT DURING YEAR | | | | | |
| 1. RUS, RTB, & FFB Loan Funds Expended | | | | | 48,258 |
| 2. Other Long-Term Loan Funds Expended | | | | | 0 |
| 3. Funds Expended Under RUS Interim Approval | | | | | |
| 4. Other Short-Term Loan Funds Expended | | | | | |
| 5. General Funds Expended (Other than Interim) | | | | | 48,870 |
| 6. Salvaged Materials | | | | | |
| 7. Contribution in Aid to Construction | | | | | |
| 8. Gross Additions to Telecom. Plant (1 thru 7) | | | | | 97,128 |
| PART G. INVESTMENTS IN AFFILIATED COMPANIES | | | | | |
| INVESTMENTS (a) | CURRENT YEAR DATA | | CUMULATIVE DATA | | |
| | Investment This Year | Income/Loss This Year | Cumulative Investment To Date | Cumulative Income/Loss To Date | Current Balance |
| | (b) | (c) | (d) | (e) | (f) |
| 1. Investment in Affiliated Companies - Rural Development | | | | | |
| 2. Investment in Affiliated Companies - Nonrural Development | | | | | |

USDA-RUS
OPERATING REPORT FOR
TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION
OR0537

PERIOD ENDING
December, 2015

PART H. CURRENT DEPRECIATION RATES

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)

☒ YES ☐ NO

| EQUIPMENT CATEGORY | DEPRECIATION RATE |
|---|-------------------|
| 1. Land and support assets - Motor Vehicles | 10.20% |
| 2. Land and support assets - Aircraft | |
| 3. Land and support assets - Special purpose vehicles | |
| 4. Land and support assets - Garage and other work equipment | 7.50% |
| 5. Land and support assets - Buildings | 5.00% |
| 6. Land and support assets - Furniture and Office equipment | 6.00% |
| 7. Land and support assets - General purpose computers | 15.00% |
| 8. Central Office Switching - Digital | 7.80% |
| 9. Central Office Switching - Analog & Electro-mechanical | |
| 10. Central Office Switching - Operator Systems | |
| 11. Central Office Transmission - Radio Systems | |
| 12. Central Office Transmission - Circuit equipment | 12.80% |
| 13. Information origination/termination - Station apparatus | 11.45% |
| 14. Information origination/termination - Customer premises wiring | |
| 15. Information origination/termination - Large private branch exchanges | |
| 16. Information origination/termination - Public telephone terminal equipment | |
| 17. Information origination/termination - Other terminal equipment | |
| 18. Cable and wire facilities - Poles | 9.50% |
| 19. Cable and wire facilities - Aerial cable - Metal | 5.80% |
| 20. Cable and wire facilities - Aerial cable - Fiber | |
| 21. Cable and wire facilities - Underground cable - Metal | |
| 22. Cable and wire facilities - Underground cable - Fiber | |
| 23. Cable and wire facilities - Buried cable - Metal | 6.60% |
| 24. Cable and wire facilities - Buried cable - Fiber | 4.80% |
| 25. Cable and wire facilities - Conduit systems | 4.80% |
| 26. Cable and wire facilities - Other | |

| | | | |
|--|--|----------------------|--|
| USDA-RUS | | BORROWER DESIGNATION | |
| OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS | | OR0537 | |
| | | PERIOD ENDED | |
| INSTRUCTIONS – See help in the online application. | | December, 2015 | |
| PART I – STATEMENT OF CASH FLOWS | | | |
| 1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund) | | 156,051 | |
| CASH FLOWS FROM OPERATING ACTIVITIES | | | |
| 2. Net Income | | 75,137 | |
| Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities | | | |
| 3. Add: Depreciation | | 208,755 | |
| 4. Add: Amortization | | 0 | |
| 5. Other (Explain) Non-reg depreciation, recognition of deferred ARRA BIP revenue, change in deferred taxes | | 68,898 | |
| Changes in Operating Assets and Liabilities | | | |
| 6. Decrease/(Increase) in Accounts Receivable | | (7,424) | |
| 7. Decrease/(Increase) in Materials and Inventory | | (220) | |
| 8. Decrease/(Increase) in Prepayments and Deferred Charges | | (16,669) | |
| 9. Decrease/(Increase) in Other Current Assets | | 0 | |
| 10. Increase/(Decrease) in Accounts Payable | | (24,860) | |
| 11. Increase/(Decrease) in Advance Billings & Payments | | 0 | |
| 12. Increase/(Decrease) in Other Current Liabilities | | (33,409) | |
| 13. Net Cash Provided/(Used) by Operations | | 270,208 | |
| CASH FLOWS FROM FINANCING ACTIVITIES | | | |
| 14. Decrease/(Increase) in Notes Receivable | | 0 | |
| 15. Increase/(Decrease) in Notes Payable | | 0 | |
| 16. Increase/(Decrease) in Customer Deposits | | 0 | |
| 17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities) | | (375,964) | |
| 18. Increase/(Decrease) in Other Liabilities & Deferred Credits | | 68,925 | |
| 19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital | | 0 | |
| 20. Less: Payment of Dividends | | 0 | |
| 21. Less: Patronage Capital Credits Retired | | 0 | |
| 22. Other (Explain) RUS BIP activity | | 50,849 | |
| 23. Net Cash Provided/(Used) by Financing Activities | | (256,190) | |
| CASH FLOWS FROM INVESTING ACTIVITIES | | | |
| 24. Net Capital Expenditures (Property, Plant & Equipment) | | (71,599) | |
| 25. Other Long-Term Investments | | 68,913 | |
| 26. Other Noncurrent Assets & Jurisdictional Differences | | (82,909) | |
| 27. Other (Explain) other capital expenditures and changes in other assets | | (9,570) | |
| 28. Net Cash Provided/(Used) by Investing Activities | | (95,165) | |
| 29. Net Increase/(Decrease) In Cash | | (81,147) | |
| 30. Ending Cash | | 74,904 | |

Revision Date 2010

| | |
|--|------------------------------------|
| USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS | BORROWER DESIGNATION OR0537 |
| INSTRUCTIONS - See RUS Bulletin 1744-2 | PERIOD ENDED December, 2015 |
| NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS | |
| | |

| | |
|--|------------------------------------|
| USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS | BORROWER DESIGNATION OR0537 |
| INSTRUCTIONS - See RUS Bulletin 1744-2 | PERIOD ENDED December, 2015 |
| CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS | |
| | |

(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | |
|---|----------------------|
| <010> Study Area Code | 532385 |
| <015> Study Area Name | MONROE TELEPHONE CO. |
| <020> Program Year | 2017 |
| <030> Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

Financial Data Summary

(3027) Revenue

2120100

(3028) Operating Expenses

1550706

(3029) Net Income

75137

(3030) Telephone Plant In Service(TPIS)

12371634

(3031) Total Assets

6740648

(3032) Total Debt

1605089

(3033) Total Equity

1169004

(3034) Dividends

0

June 22, 2016

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

**Re: WC Docket No. 14-58, 2016 Annual Report for Program Year 2017,
Form 481 for High-Cost Recipient – 54.313(f)(1) "Milestone Certification"**

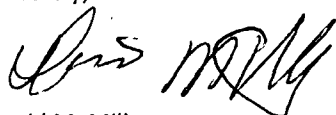
Dear Ms. Dortch:

In compliance with the filing requirements associated with, and attached to Form 481, we wish to advise the Commission that Monroe Telephone Company provided in 2015 High Speed Internet to its customers and:

- Has taken reasonable steps to provide upon reasonable request broadband service at actual speeds of 10 Mbps downstream/1 Mbps upstream;
- Provides latency suitable for real-time applications including VOIP and usage capacity which is reasonable comparable to those in urban areas and;
- That reasonable requests for service are met within a reasonable timeframe.

If there are any questions, I may be contacted at 541-847-5135.

Sincerely,

A handwritten signature in black ink, appearing to read "David Mills", written over a horizontal line.

David M. Mills
Vice-President

June 22, 2016

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

**Re: WC Docket No. 14-58, 2016 Annual Report for Program Year 2017,
Form 481 for High-Cost Recipient – 54.313(f)(1) "Milestone Certification"**

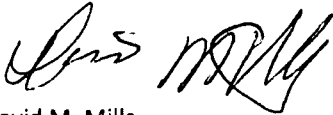
Dear Ms. Dortch:

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- Has taken reasonable steps to provide upon reasonable request broadband service at actual speeds of 10 Mbps downstream/1 Mbps upstream;
- Provides latency suitable for real-time applications including VOIP and usage capacity which is reasonable comparable to those in urban areas and;
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If there are any questions, I may be contacted at 541-847-5135.

Sincerely,

A handwritten signature in black ink, appearing to read "David Mills", written over a horizontal line.

David M. Mills
Vice-President

ANCHOR INSTITUTIONS WITHIN MONROE TELEPHONE COMPANY TERRITORY

Access to broadband services was available prior to 2014 to all known institutions. No such institutions newly received access in 2015. Monroe Telephone Company continues to monitor customer demand and technological innovation, planning to size its network in anticipation of request for higher speed broadband services.

(4005) Rural Broadband Experiment Additional Documentation
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 532385 |
| <015> | Study Area Name | MONROE TELEPHONE CO. |
| <020> | Program Year | 2017 |
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information _____

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information _____

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information _____

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3050-0986/OMB Control No. 3050-0819
July 2013

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 532385 |
| <015> | Study Area Name | MONROE TELEPHONE CO. |
| <020> | Program Year | 2017 |
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

<703>

[illegible]

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

| | | |
|-------|-----------------|--------|
| <010> | Study Area Code | 532385 |
|-------|-----------------|--------|

<015> Study Area Name MONROE TELEPHONE CO.

| <020> Program Year | 2017 |
|--------------------|------|
|--------------------|------|

| | | |
|-------|---|---------------|
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
|-------|---|---------------|

<035> Contact Telephone Number - Number of person identified in data line <030> 5418475135 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> donna@monroetel.com

| | | | | | | | | | |
|-------|------|------|------|------|-----|------|------|------|------|
| <711> | <a1> | <a2> | <b1> | <b2> | <c> | <d1> | <d2> | <d3> | <d4> |
|-------|------|------|------|------|-----|------|------|------|------|

[illegible]

(800) Operating Companies

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 532385 |
| <015> | Study Area Name | MONROE TELEPHONE CO. |
| <020> | Program Year | 2017 |
| <030> | Contact Name - Person USAC should contact regarding this data | Donna Dillard |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5418475135 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | donna@monroetel.com |

| | | |
|-------|-----------------|----------------------|
| <015> | Study Area Name | MONROE TELEPHONE CO. |
|-------|-----------------|----------------------|

| | | | |
|-------|--------------|---|------|
| <020> | Program Year | . | 2017 |
|-------|--------------|---|------|

<030> Contact Name - Person USAC should contact regarding this data Donna Dillard

<035> Contact Telephone Number - Number of person identified in data line <030> 5418475135 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> donna@monroetel.com

<810> Reporting Carrier Monroe Telephone Company

| | | |
|-------|-----------------|----------------|
| <811> | Holding Company | Not Applicable |
|-------|-----------------|----------------|

| | | |
|-------|-------------------|--------------------------|
| <812> | Operating Company | Monroe Telephone Company |
|-------|-------------------|--------------------------|

<813>

<a1>

<a2>

<a3>

Affiliates

SAC

Doing Business As Company or Brand Designation

Monroe Area Communications

Doing Business as Company